

What is Family Access?

Family Access is a web-based service that empowers parents/guardians and students to view schoolrelated information anywhere they have access to the Internet.

Information available online includes:

- Calendar information with assignment, attendance and message information
- Preferences for how you'd like to be contacted
- Detailed gradebook information
- Messages posted by the principal and teachers
- Attendance records by data and types of attendance
- Student schedule
- E-mail notification preferences
- Login history

Information Source and Security

The information in Family Access is "real time" based on the data in the district's Skyward Student Information System.

Daily assignments and grades are not displayed in Skyward. Holly Area Schools utilizes Schoology for this information. Progress and Final grades are stored in Skyward. Final grades are available approximately 5 fives after the end of each reporting period.

Family Access is a password protected site intended for use by the specific user to which the account was issued. PLEASE KEEP YOUR USER NAME AND PASSWORD CONFIDENTIAL to avoid unauthorized use of your account. Each parent and student will be issued a unique user name and password. Parents have different levels of access and different types of information than what students will have. It is important that you use the account that was created for you. Other industry standard security measures are in place to ensure that information is handled securely and safely.

Getting Started

User Name and Password

A user name and password are required to use Family Access. Your user name and password will be provided by your student's main office. This information may be distributed during schedule pick-up at the secondary buildings and at a later time for the elementary buildings. If you register after the beginning of the year, your login and password will be provided to you when registering your student.

Logging In

For your convenience, you will find a Family Access link at the top of our Holly Area Schools web page at https://www.hask12.org/

You can access additional information related to Skyward Family access by following the steps below:

- Go to the Holly Area Schools web page at https://www.hask12.org/
- Hover over **Community/Parents**
- Click Skyward Family Access
- Click Skyward Family & Student Access Login

From the Login Screen -

- Enter your unique Login ID (username) and password
- Click the Sign In button

S K Y W A R D°	
Holly Area Schools	
Login ID: nparent000 Password:	
Sign In Forgot your Login/Password?	05.14.06.00.05
Login Area: Family/Student Acce +	

After login, click **Open Family Access**.



Navigating Family Access

Navigation Fields/Links

The navigation links below will be available to you on any Family Access screen you see. Use these links to quickly navigate through the system. The Family Access display has changed.

- 1. For families with multiple Holly students, use the Student pull down menu to select the student for whom you wish to view information.
- 2. Use the My Account Info button to access information about your login and email.
- 3. There is a Contact Us option to email an administrator is you need assistance.
- 4. The Email History link will a listing of emails that you have sent through Skyward.

Please use the Exit link to logout of the system at the end of your session.

NOTE: If you are using a computer in a public place such as the library or some other shared computer, be sure to logout so the next user of the computer is not able to see your Family Access information.



The following pages include information about key areas in Skyward Family Access.

Home

Home is the link for the main area of Family Access. You will see that the screen is divided into three sections. The left most column is used for quick links. The middle is where information is displayed when clicking on the quick link. The right column lists upcoming events.

New Student Online Enrollment

Parent and Guardians can use this option to enroll additional students in the district.

Student Registration

Student Registration is one way to update student information in the system and to get updated details for the start of school.

Ethnicity/Race

Ethnicity/Race needs to be verified for every student.

Attendance

You will be able to see the days that your student(s) were absent by clicking the Attendance tab. On the Attendance tab, you will see each date for which the student was absent/tardy. In the window you will see the Periods in which the student was marked absent/tardy. If you would like for information regarding those classes, you can click the **View Classes** link.

You will also see a chart on the side that displays the number of Periods or Days absent. If you do not wish to see the charts, you can click the **Hide Charts** link.

We encourage you to monitor attendance through Family Access, and call your student's attendance office with any questions.

Student Information

The student information screen will show general demographic and contact information we have on file about you and your student.

You will want to pay special attention to the order of the guardians as they display in the student information. The phone numbers that are called in the calling system (and listed on the Skylert tab on the left) are pulled from Family #1 and the guardian in the top position, the **Primary Guardian**. In the example above, there is only one guardian, so she would be primary.

If the guardian in the second position or someone listed in Family #2, should be the primary guardian, then please contact your student's main office to have this corrected.

Also pay attention to the groupings of the contacts to make sure that guardians are grouped accordingly. This information could have been affected in the transition from our old system. Lastly, if you would like to receive a paper report card rather than an electronic copy that will be posted to Family Access, you will need to edit your information and check the box.

To View and Request changes to the Information shown, follow the steps outlined below.

Click the "Request Change(s) to 'child's name'" link and you will see a drop down list of options.

Student Information				-				
JOE STUDENT						F	equest Changes for JOE	
Call:	(248) 111-1111 (NANCY PARENT) 920 Baird St Holly, MI 48442-1735			H	Student Information			
				Grade: 10	Status:	Family Address		
					olude. Iv	olalus. /	Family Information	
							Emergency Contacts	
View Bus Schedule View JOE's Family						View History		
Gender: Male		Age (Birthday): 15 (06/24/1999)				View Unread Denials	
Language: English	Cor	Braduation Year: 2013	7 Hours					
Emergency Contacts	Primary Phone Second Phone Third Phone Fr			Fm	nolovar's Phono Homo Email			
NANCY PARENT (248) 111-1111			Third Thome		ipiojei a ritorie	myaddress	nvaddress@somewhere.com	
SALLY STUDENT						Rec	uest Changes for SALLY	
Call:	(248) 111-1111 (NANCY PARENT)				Holly High School Principal: PETER LOFIEGO			
	Holly, MI 48442-1735	735			Grade: 12	Status:	Status: Active (Full-time)	
		View Bus Schedule	View SALLY's Fa	mily				
Gender: Female Age (Birthday): 16 (08/11/1997)								
Language: English Graduation Year: 2015								
Other ID: 136403	Other ID: 136403 Community Service: 0.00 Hours							
Emergency Contacts	Primary Phone	Second Phone	Inird Phone	Em	ployer's Phone	Home Ema	211	
NANCY PARENT	(248) 111-1111					myaddress	@somewhere.com	

Select the appropriate link, make changes, and click the Save button on each screen where changes were made.

If you need any changes to Address Information, please contact your students' main office. You will need to provide two forms of proof of residency.

On the Family Options screen, you can update your email address and your phone numbers. You can also add/remove additional phone numbers in this area.

It is important that you keep these items up to date so you will receive communications from district staff.

Contact your students' main office to make changes to your Emergency Information.

You are able to Delete a contact if you would no longer want them added for your student.

You are able to see your previous changes when looking at the Change Request History

Most changes will happen instantaneously after saving, but a few need to be reviewed and accepted by your student's main office staff. Once the change request has been approved, it will display the updated information in Family Access.

Emergency Contacts will need to be added or changed by filling out an Emergency Information form and returning to your student's main office.

Food Service

On the Food Service tab you can see your student's Current Balance, Lunch type (Paid, Free, Reduced, or Direct Certification), Payments and Purchases.

Users	Food Service		Applications		
Ethnicity/Race	Current Account Balance		Purchases for: Wed Oct 22, 2014		
Calendar	\$3.50 Lunch Type: Paid			Previous Day	Next Day 📫
Gradebook	(Holly High School) Vi	ew Totals		(Holly High School)	
Attendance	Payment Date	Payment	Check #	Key Pad Number:	097016
Student Info	Fri Sep 26, 2014	\$10.00		Item	Price
Food Service	Tue Sep 16, 2014	\$2.00		No transactions for this date.	
Schedule					
Test Scores					
Activities					
Student Services					
Academic History					
Portfolio					
Skylert					
Login History					

If you would like to receive automated emails regarding balances that are below \$3.00, you can do so by clicking the **My Account** link in the top right corner of your screen, then click the check box next to the option at the bottom of the screen.

Schedule

The student's class schedule can be viewed by Current Term or by Current Year-all terms. The schedule includes the period, term, meeting time, room location and credits earned. Dropped courses will be marked with a down arrow.

Test Scores

This area is used to display assessment results for state and federal tests. The Explore ACT is an example. You can click the **Show Scores** link to get the scores from each test that has been uploaded.

Activities

The Activities tab item will display a list of activities in which your student is associated.

Student Services

Special Education and students with a 504 will display information regarding their Evaluations, IEPs, and 504 information when looking at the Student Services tab. You can click the **Display Options** link to see various information related to your student.

Academic History

This area will display current and past classes with their grades.

Portfolio

Family Access users will be able to view student report cards online. Parents and guardians will then be able to print them if they choose to have a hard copy. Hard copies will not be printed for students unless a parent or guardian specifically requests a printed copy.

· · ·	Portfolio - Attachments						
Home	Helly High School						
Ethnicity/Race	Report Directory is not available for TPISTIAN						
Calendar							
Gradebook	TRISTIAN						
	Description	Туре	Created				
Attendance	PRG14-15-Tri1	Report Card	Wed Oct 8, 2014 10:09pm				
Student Info	RC13-14-Tri3	Report Card	Thu Jun 19, 2014 7:50am				
Food Service	PRG13-14-Tri3	Report Card	Wed Apr 16, 2014 9:51am				
Schedule	RC13-14-Tri2	Report Card	Wed Apr 2, 2014 8:43am				
	PRG13-14-Tri2	Report Card	Thu Jan 30, 2014 9:19am				
Test Scores	RC13-14-Tri1	Report Card	Mon Dec 9, 2013 11:56am				
Activities	PRG13-14-Tri1	Report Card	Wed Oct 2, 2013 3:46pm				
Student Services	RC12-13-Tri3	Report Card	Tue Jun 18, 2013 5:02pm				
Academic	PRG12-13-Tri3	Report Card	Mon Jun 17, 2013 3:48pm				
History	RC12-13-Tri1	Report Card	Sun Apr 28, 2013 10:35am				
Portfolio	PRG12-13-Tri1	Report Card	Sun Apr 28, 2013 10:33am				
Skylert	RC12-13-Tri2	Report Card	Sun Apr 28, 2013 10:33am				
	PRG12-13-Tri2	Report Card	Sun Apr 28, 2013 10:31am				
Login History	Destalia Lieblichte						

Skylert

Skylert is a phone/email messaging program that Holly Area Schools uses for general announcements throughout the year (such as snow day announcements), attendance reminders on days when there is an unexcused absence and for emergency messages. The Skylert page enables you to see the current settings for how you prefer to have the Holly Area Schools contact you with some of these messages. You will receive various calls including school closing information, emergency information, and attendance calls for the secondary buildings. Realize that in addition to phone calls, you may receive email copies of the phone messages.

Home	Skylert								
Home	Skylert Information								
New Student Online Enrollment	Skylert enables you to receive notifications concerning your child(ren). You have control over which notifications to receive and how you would like to receive them.								
**Student Online Verification 24- 25	My Skyward	Contact Info						Save	
Ethnicity/Race	* Primary	Phone:		School Hours Emergency	Attendance	General	Non-school Hours Emergency	Survey	
Attendance		Family Wi	th (Z	~	2	2	
Student Info	~	Phone:							
Busing		Family Wi	(h)		0			0	
Food Service	· · · ·	Family Wi	th						
Schedule	Home	Email:	j.						
Test Scores		Family Wi	th -		✓	<	2		
Fee Management	Text Messag	je Informati	on						
Activities	In order to re	ceive text m	essage notifications you	must opt in by entering your cel	I phone below.	Standard m	essaging and data rates may apply.		
Student Services	Text Message	e Info for Far	mily With COOPER, GUN	INER					
Acadomic	Text Message Numbers			School Hours Emergency	Attendance	Gene	ral Non-school Hours Emerg	gency	
History	Phone 1:			2					
Portfolio	Phone 2:				0				
Skulart	Phone 3:								
Skylen	Phone 4:			✓			✓		
Login History	Additional C	ontact Info	rmation.						
SkyPort	These fields	are housed	only in School Messenge	r, not Skyward.					
	Additional Contact Info for Family With								
	Additional P	hone 1:		School Hours Emergency	Attendance	General	Non-school Hours Emergency	aurvey	
	Additional P	hone 2			0	0		0	
	Additional D	hann 2			0			0	
	Additional Pl				0	0		0	
	• 0.00000000 D	D-040 - E1		✓	1 I I		V		

On the Skylert tab, you will be able to set the options for calls home via the SchoolMessenger system. You have the option to choose whether you would like to receive School Hour Emergency, Attendance, General, Non-school Hour Emergency, and Survey calls. If you do not wish to receive a certain type of call, click the check box to uncheck the option.

Texting has been added as an option for contact. If you would like messages sent via text, please include your phone number here and mark the appropriate boxes.

You will also need to send "Y" (or "Yes"), via text message, to our SchoolMessenger Short Code number: 67587

While in the Skylert area, you will have the ability to add additional phone numbers for contact messages. These numbers may include baby sitters, grandparents, etc. who may find it beneficial to receive certain types of calls. If you wish to add additional numbers to be called, you can enter them in the bottom area.

Note: Contact Info (name and phone) is edited from within the Student Info tab.

Login History

Family Access keeps a login history for you as a security measure so you can see who recently logged in and what they looked at. We encourage you to check your login history periodically to make sure the dates of use and types of things looked at are consistent with what you had viewed in your previous time.